



THE CO-OPERATIVE UNIVERSITY OF KENYA

ONLINE ORIENTATION MESSAGE SEPTEMBER 2020 INTAKE - VICE-CHANCELLOR

WELCOME MESSAGE

I wish to take this opportunity to welcome all our first-year students to The Co-operative University of Kenya. We take great privilege in that you chose us to be an integral part of your academic journey. We are committed to putting your interest and needs first in all our products and services. We pride ourselves as being a premier institution for co-operative training.

VISION/MISSION/OBJECTIVES

The vision of the University is one that is centred on ensuring that we become a centre for Co-operative Training, Education, Research and Innovation. This then fits on to the overall university mission where we endeavour to produce leaders in the fields of Co-operative Development, Community Development, Rural Transformation, Business, Applied Sciences, Information and Communication Technology for Development.

SERVICE DELIVERY CHARTER

We remain focused on ensuring that we are always responsive to customer enquiries and requests in a timely manner. The university charter which you can access from the university website gives an indication of our commitment to various services of the university. Take time to read the service charter, this will not only give you an insight on how and where to access services but get an indication of the timelines that we have committed. Feel free to always put us to the task. You can also use the available complaint and compliments infrastructure around the university and on our website. We believe complaints are meant to help us with the improvement of our service delivery and compliments allow us to know the areas we are doing well.

HUMAN RESOURCE AND PERSONNEL

The Vice-Chancellor is the CEO and Accounting Officer of the university and is the secretary to the University Council. The Vice-Chancellor is the chairperson of the University Management Board and the University Senate. The office of the Vice-Chancellor is supported by the following members of staff.

- i. Prof Kamau Ngamau - Vice-Chancellor and CEO
- ii. Janet Nafula - Executive Secretary
- iii. Margaret Nyawira - Office Administrator



CONTACT AND COMMUNICATION CHANNELS

You can contact our office via the email vc@cuk.ac.ke

I once again wish to congratulate you on your admission to The Co-operative University of Kenya. God bless you all.

Official University Contacts:

Phone Number: 0724 311 606

Facebook: [The Co-operative University of Kenya](#)

Twitter: [@CoopVarsityKE](#)

Email: enquiries@cuk.ac.ke

LinkedIn: [The Co-operative University of Kenya](#)

Instagram: [coop_university](#)

