



THE CO-OPERATIVE UNIVERSITY OF KENYA

DIRECTORATE OF ACADEMIC QUALITY ASSURANCE (DAQA)

Dear CUK Student, I wish to welcome you to the Directorate Academic Quality Assurance, In line with CUK's Motto, "Quality Cooperative Training", the Directorate is charged the responsibility of working with other organs of the university and stakeholders like yourself in making sure the academic provision and student experience are of the highest possible standards.

Mission Statement

Our mission is ensuring that your training at CUK is of the highest quality and that you achieve your intended and expected learning outcomes in terms of levels of knowledge, skills, and abilities as a consequence your engagement with any academic program offered at the University.

We monitor all aspects of the academic provision from programme development, students admissions, teaching and learning processes assessment and certification.

AT CUK involvement of students is integral of academic quality assurance:

- 1) Student are represented in school quality assurance committees through their elected representatives
- 2) Students are afforded an opportunity to give their views, concerns and feedback on the teaching and learning processes through reports to individual lecturer and chair of the department and up the ladder

Most importantly, students play a very critical role in the evaluation of teaching effectiveness at the end each semester. At CUK this is done this done online where we expect feedback on issues such as:

- 1) Your learning experience;
- 2) Support received and;
- 3) Access to learning facilities and resources

Frequently Asked Questions (FAQ)

Question: How do I evaluate my course lecturer?



Answer: CUK has an easy step by step online lecturer evaluation system that is found on the dashboard of a student’s portal which you will easily find when you log-in to your student portal.

As students, you are the intended beneficiaries of quality teaching, and we value your feedback not only on what works well but also on what you would like to be done differently and how.

Your capacity as students to leverage quality is immense. Student engagement can take different forms (through your elected class representatives, student union, student satisfaction surveys, “instant feedback” techniques etc.

CONTACTS

For feedback on academic quality assurance issues please contact us on email our email:

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