



**THE CO-OPERATIVE UNIVERSITY OF KENYA  
COMPLIMENTS/COMPLAINTS REGISTER**

S.No	Date Received	Name of Person Complimenting/Complainant	Compliment/Complaint	Complaint Channel	Date Acknowledged	Action Taken	Complaint Status

1<sup>st</sup> Issue: September 2017  
1<sup>st</sup> Revision September 2019

**Prof Kamau Ngamau**  
**Vice Chancellor**

